

Information regarding the Cruise Vessel Security and Safety Act (CVSSA):

The 2010 Cruise Vessel Security and Safety Act sets out requirements in terms of safety and security for the majority of cruise ships embarking or disembarking passengers in the United States. This law demands that any criminal activity is reported to the FBI. The US Coast Guard is responsible for posting online the statistics provided by the FBI regarding criminal activity aboard cruise ships.

In accordance with the legal requirements of the United States, we are required to provide you with the hyperlink that allows you to access these statistics: www.uscg.mil/hq/cg2/cgis/CruiseLine.asp

Compagnie du Ponant operates a zero-tolerance policy regarding criminal activity aboard its ships and reserves the right to report any allegation of criminal activity to the authorities or any other national organization responsible for the application of national or local legislation. For this reason, if you discover that a person could be injured, or if someone shows dangerous or possibly illegal behaviour during your cruise, we ask you to immediately inform the ship management so that our security and/or medical teams can intervene effectively.

SPECIFIC FORMALITIES

To report such incidents, you can:

- Call the emergency number that is shown in the handbook in your cabin;
- Contact Reception;
- Contact Guest Relations.

Failure to immediately report injuries or dangerous/illegal behaviour can hinder the management of the situation by the crew.

This American federal law was recently enacted and also demands that, when incidents occur in the territorial waters of the United States, on the high sea or in foreign waters and the perpetrator or victim is an American citizen, Compagnie du Ponant is required to:

- Report serious crimes (homicide, suspicious death, kidnapping, assault with serious bodily injury, sexual assault as defined by Federal Laws, the use of firearms and tampering with the ship, the theft of money or property in excess of 10,000 dollars, missing American citizens) to the FBI by telephone as quickly as possible.
- Inform the American Department of Homeland Security electronically and the US Coast Guard in writing.

You may also independently contact the FBI, the US Coast Guard or other local police, to report missing persons or serious crimes which take place during a cruise. The FBI can exercise its legal authority under all the circumstances listed above. Each of the countries that are visited during the cruise, as well as the ship's country of registration may also exert its legal authority and/or impose additional demands.

For non-American passengers, a list of Embassies throughout the world can be found at www.embassy-finder.com.

You can ask Guest Relations to help you access the above website if you need to contact the local consulate.

To conclude, we would like to remind you that accidents in the cruise industry are extremely rare and that cruises are still one of the safest forms of travel.

Contacts :

Support group for American victims of crime (Contact/Information):

- National Center for Victims of Crime
(Referral organization for help in your home town)
800-394-2255
www.ncvc.org

- National Organization for Victim Assistance
(Referral organization for help in your home town)
800-879-6682
www.trynova.org

- Rape, Abuse & Incest National Network
(24 hour hotline and referral organization for help in your home town)
800-656-4673
www.rainn.org

Contacts for embarkation ports in the United States: F.B.I & US Coast Guard :

- Baltimore, Maryland
F.B.I. Baltimore Field Office - (410) 265-8080
USCG Sector Boston Baltimore Command Center - (410) 576-2525

- Boston, Massachusetts
F.B.I. Boston Field Office - (617) 742-5533
USCG Sector Boston Command Center - (617) 223-5757

- Charleston, South Carolina
F.B.I. Columbia (covers South Carolina) Field Office – (803) 551-4200
USCG Sector Charleston Command Center – (843) 724-7616

- Hawaii
F.B.I Honolulu Office - (808) 566-4300
USCG Sector Honolulu - (808) 842-2600

- Miami, Florida (Embarkation Port)
F.B.I. Miami Field Office - (305) 944-9101
USCG Sector Miami Command Center - (305) 535-4472

- Newport, Rhode Island
F.B.I. Boston (covers Rhode Island) Field Office - (617) 742-5533
USCG Sector Southeastern New England Command Center – (508) 457 3211

- New Orleans, Louisiana (Embarkation Port)
F.B.I. New Orleans Field Office - (504) 816-3000
USCG New Orleans Command Center - (504) 846-6160

- New York
F.B.I. New York Field Office – (212) 384-1000
USCG Sector New York Command Center – (718) 354-4353

- Port Canaveral, Florida
F.B.I. Tampa Field Office - (813) 253-1000
USCG Sector Jacksonville Command Center – (904) 564-7511

- San Juan, Puerto Rico und Frederiksted (St. Croix)/US Virgin Islands
F.B.I. San Juan Office - (877) 324-7577
USCG Sector San Juan - (787) 289-2041

- Savannah, Georgia
F.B.I. Atlanta (covers Georgia) Field Office – (404) 679-9000
USCG District Seven (FL, GA, SC) Command Center – (305) 415-6800

American passengers can find a list of American Embassies worldwide at this address: www.usembassy.gov

American passengers can also contact the department for US citizens abroad. Contact details and information can be found at this address: www.travel.state.gov/travel/tips/emergencies/emergencies_1212.html

For all citizens of other countries, a list of embassies and consulates worldwide can be found at this address: www.embassy-finder.com